

UNNUMBERED LETTERS ISSUED FOR THE MONTH OF DECEMBER 2003

Dated	Subject	Distribution
12-12-03	Annual Interest Rate Changes	S/D, RDM, CDM
	Interest Rate Changes for Housing Programs and Credit Sales (Nonprogram)	S/D, RDM, CDM
12-15-03	Interest Rates for Water and Waste Disposal Loans, Watershed Protection and Flood Prevention Loans, and Resource Conservation and Development Loans	S/D, RDM, CDM
	Interest Rates for Community Facilities	S/D, RDM, CDM
12-16-03	Fiscal Year 2003 Site Manager of the Year Recognition Program	S/D
	Interest Rate for Direct Business and Industry Loans	S/D, RDM, CDM
	USDA Rural Development State Strategic Planning	S/D
12-31-03	Management Control Review (MCR) of Records Management	S/D
	County Based Agency Program Information Management System	S/D
	Multi-Family Housing Information System (MFIS) Data for Multi-Family Housing Servicing Goals	

December 12, 2003

SUBJECT: Annual Interest Rate Changes

TO: Rural Development State Directors
Rural Development Managers and Community Development Managers

The following interest rate is in effect for loans approved after the beginning of business January 1, 2004.

Loan Type	Existing Rate	New Rate
Farm Labor Housing- State Director Exception	8.375%	8.375%

Please notify appropriate personnel of this rate.

(Signed by Arthur A. Garcia)

ARTHUR A. GARCIA
Administrator
Rural Housing Service

EXPIRATION DATE: December 31, 2004

FILING INSTRUCTIONS:
Administrative/Other
Programs

Sent by Electronic Mail on 12-16-03 at 3:01 p.m. by PAD.

December 12, 2003

SUBJECT: Interest Rate Changes for Housing Programs
and Credit Sales (Nonprogram)

TO: Rural Development State Directors,
Rural Development Managers,
and Community Development Managers

ATTN: Rural Housing Program Director

The following interest rates, effective January 1, 2004, are changed as follows:

<u>Loan Type</u>	<u>Existing Rate</u>	<u>New Rate</u>
ALL LOAN TYPES		
Treasury Judgement Rate	1.300%	1.350%

The current rate shown above is as of the week ending 11/28/2003. The actual judgement rate that will be used will be the rate for the calendar week preceding the date the defendant becomes liable for interest. This rate may be found by going to the Federal Reserve web site for the weekly average 1-year CMT yield (www.federalreserve.gov/releases/h15/data/wf/tcm1y.txt).

RURAL HOUSING LOANS

Rural Housing (RH) 502 Low or Moderate	6.375	6.375
Single Family Housing (SFH) Nonprogram	6.875	6.875

EXPIRATION DATE:
January 31, 2004

FILING INSTRUCTIONS:
Administrative/Other Programs

Rural Housing Site (RH-524), Non-Self-Help	6.375	6.375
Rural Rental Housing and Rural Cooperative Housing	6.375	6.375

Please notify appropriate personnel of these rates.

(Signed by Arthur A. Garcia)

ARTHUR A. GARCIA
Administrator
Rural Housing Service

Sent by Electronic Mail on 12-16-03 at 3:01 p.m. PAD.

December 15, 2003

SUBJECT: Interest Rates for Water and Waste Disposal
Loans, Watershed Protection and Flood
Prevention Loans, and Resource Conservation
and Development Loans

TO: Rural Development State Directors,
Rural Development Managers,
and Community Development Managers

Effective from January 1, 2004, through March 31, 2004, the interest rates for Water and Waste Disposal Loans are as follows:

Poverty Line...unchanged at.....4.500%
Intermediate....decreased to.....4.500%
Market.....decreased to.....4.625%

Also, the rate for Watershed Protection and Flood Prevention Loans and Resource Conservation and Development Loans is as follows:

CURRENT RATE	NEW RATE
5.000%	4.625%

Please notify appropriate personnel of these rates.

(Signed by Hilda Gay Legg)

HILDA GAY LEGG
Administrator
Rural Utilities Service

EXPIRATION DATE:
March 31, 2004

FILING INSTRUCTIONS:
Administrative/Other Programs

Sent by Electronic Mail on 12-17-03 at 10:14 a.m. by PAD.

December 15, 2003

SUBJECT: Interest Rates for Community Facilities

TO: Rural Development State Directors,
Rural Development Managers,
and Community Development Managers

Effective from January 1, 2004, through March 31, 2004, the interest rates for direct community facility loans are as follows:

Poverty Line.....unchanged at.....	4.500%
Intermediate.....decreased to.....	4.500%
Market.....decreased to.....	4.625%

Please notify appropriate personnel of these rates.

(Signed by Arthur A. Garcia)

ARTHUR A. GARCIA
Administrator
Rural Housing Service

EXPIRATION DATE:
March 31, 2004

FILING INSTRUCTIONS:
Administrative/Other Programs

Sent by Electronic Mail on 12-16-03 at 4:02 p.m. by PAD.

December 16, 2003

TO: State Directors
Rural Development

ATTN: Multi-Family Housing Program Directors

FROM: Arthur A. Garcia *(Signed by Arthur A. Garcia)*
Administrator
Rural Housing Service

SUBJECT: Fiscal Year 2003 Site Manager of the Year Recognition Program

We are conducting the Multi-Family Housing Site Manager of the Year program again this year. The level of participation in the program increases every year. This year, we want all States to participate.

Awards may be presented in each of the following three categories: (1) Site Manager of the Year for Housing for the Elderly; (2) Site Manager of the Year for Housing for Families; and (3) Site Manager of the Year for Farm Labor Housing. Submissions will be reviewed by a team consisting of representatives from industry partners. We will choose a National winner in all three categories this spring.

You should use the following selection criteria for making your choice in each category:

- Tenant satisfaction with the manager is high.
- Property has good curb appeal on a continuous basis.
- Manager keeps accurate and complete records and has no incidents of non-compliance and no unresolved violations.
- Manager consistently does more than what is expected.

These primary criteria will be used at the National level so that the program can be consistent nationwide and receiving the award means the same thing in every State. Your State may choose to add additional criteria.

As in past years, if you want a certificate of recognition for your State's winners signed by a National Office official, please submit the Site Manager Nomination Form by fax. Please include the full name of the State Director as you want it to appear on the certificate. This form should be sent by fax to (202) 720-0302.

EXPIRATION DATE: December 31, 2004

FILING INSTRUCTIONS:
Housing Programs

If you are submitting the name of someone to be considered for National Site Manager, please submit all the information you used in determining the selection at the State level. Good photographs and letters of commendation from public officials and tenants are always beneficial. The selection panel at the National Office level has only the material you submit upon which to base their determination of the winners.

Please be sure to address the criteria item regarding record keeping and noncompliance. A statement from the servicing official may be helpful, along with supervisory visits and compliance reviews.

We request that you submit your package in a three-ring binder so that no information is misplaced or overlooked. Please clearly mark your State and the category on the nomination package. Be advised that we continue to have problems with the mail, so your packages should be sent by Federal Express or similar carrier in order to be received in good condition and in a timely fashion. Address packages to: USDA Rural Housing Service, Melba Swarey, Room 1221, 1400 Independence Avenue SW, Washington, DC 20250.

The deadline for receipt of nomination packages for National Site Manager of the Year is February 27, 2004.

It is our hope that you will continue to make this valuable program a success. If you have any questions, please call Melba Swarey of our Multi-Family Housing staff at 202-720-1613.

Attachments

1. Site Manager of the Year Recognition Program Guidelines
2. Sample Cover Letter Announcing Awards Program to People Who Might be Interested in Making Nominations
3. Best Section 515 or 514 Site Manager Nomination Form
4. Example of Letter to Senator
5. 2003 Site Manager of the Year Award Winners National Office Notification Form

SITE MANAGER OF THE YEAR RECOGNITION PROGRAM GUIDELINES

Following are guidelines and suggestions for implementing or continuing a Manager of the Year program in your State.

1. Determine who is eligible to receive the award. This recognition program is to reward site managers who have close interaction with tenants and who deal with properties hands-on and on a daily basis. In some States, these managers live on the property they manage, while in others they live off-site and manage more than one property. Each State should decide whether it makes sense to limit the nominations to resident managers or to extend it to traveling site managers. Remember that the recognition should be for an individual site manager and not owners or management companies.
2. Solicit nominations from tenants and Section 515 and 514 owners and management companies, as well as others you consider knowledgeable. The nomination process should be open so that you get the maximum number of nominations.
3. Publicize the program to maximize the number of nominations. Consider using local media resources and your local borrower associations and housing groups as well.
4. Keep the nomination process simple, but be sure to include enough supporting documentation and pictures for each criterion to make a good impression the selection panel.
5. Make your selection based on the following criteria. (You may add more, but as a minimum use the ones below.)
 - a. Tenant satisfaction with the manager is high.
 - b. Property has good curb appeal on a continuous basis.
 - c. Manager keeps accurate and complete record systems and has no incidents of non-compliance and no unresolved violations.
 - d. Manager consistently does more than what is expected.

Please use these primary criteria so that the manager recognition program can be consistent nationwide--so that receiving this award means the same thing in every state.

The nomination form explains these criteria in somewhat more detail. To address the fact that most nominators will not know whether a manager keeps good records, please use the following suggestion: once you have received a nomination, an RHS Multi-Family Housing specialist who knows about the nominee's records should certify that he or she meets the "manager keeps accurate and complete record systems and has . . . no violations" criterion. It may be helpful to the selection panel if a recent inspection report (supervisory visit, compliance review, physical inspection) is included.

6. Use a panel of representatives from different stakeholder groups to make your selections. Use a panel consisting of RHS Multi-Family Housing staff and management industry representatives, as well as others you think would be appropriate. Possible panelists include tenants, staff from HUD, a State Housing Finance Agency, a Public Housing Authority, or local civic leaders. The idea is to give an award that is recognized by a wide variety of industry and civic professionals.

7. If you have a large portfolio, you might consider using a two-phased process to make your selection. Servicing Offices could convene a panel to choose the best manager in their region and then forward the nomination package to the State Office, which could convene a panel to make the final selection.
8. Choose the best manager and submit your nomination to the National Office by February 27, 2004.
9. Notify the National Office of the name (or names) of the Site Managers of the Year if you wish to have a certificate signed by the Administrator for your State winner(s). Fax this information, as well as the name and address of the facility or facilities the manager oversees, to Melba Swarey at (202) 720-0302. Please include the name of your State Director, who will also sign the certificate. If you are nominating your winner for the National Site Manager competition, please send (by Federal Express or similar carrier) the complete package upon which you based your determination.
10. Consider presenting this award jointly with other management groups or at a State management conference. This can highlight the achievements of the manager to a broad group of his or her peers. You may also consider presenting the award at the property the manager oversees.
11. Take advantage of this opportunity for favorable press coverage. The manager recognition program is a chance to highlight one of the most positive aspects of our Multi-Family Housing program. Not only will press coverage help remind communities of how our programs help them, it will also focus their attention on one of their truly outstanding members whom they may not know. Encourage press coverage by inviting the press to your awards ceremony and by distributing press releases.
12. Let your Congressional delegation know about the winners in their districts. This gives members of Congress a chance to send a letter of recognition to the managers. It also highlights the success of our Multi-Family Housing program in serving communities. Attached is a sample letter you may use to send to your congressional delegation for the Site Manager of the Year program.

SAMPLE COVER LETTER ANNOUNCING AWARDS PROGRAM TO PEOPLE WHO MIGHT BE INTERESTED IN MAKING NOMINATIONS

NOMINATOR'S NAME
NOMINATOR'S ADDRESS

Dear [NOMINATOR]:

I know you will agree with me that USDA Rural Housing Service (RHS) Section 515 and Section 514 rental housing site managers guarantee the success of these properties. They make sure that day-to-day operations go smoothly, and often they invest a great deal of their own free time in providing tenants with a safe and cohesive community. Although these managers would do their jobs regardless of whether they received recognition, I believe we as management industry professionals should do whatever we can to let them know we appreciate their efforts. They deserve recognition for their outstanding work, and for this reason, we are sponsoring a program to recognize the best RHS site manager in [STATE NAME]. I hope that you might be able to join me in this important program by nominating someone you consider to be an outstanding site manager.

Please use the attached form to nominate the manager. You will note that the form asks you to comment on three factors:

- the level of tenant satisfaction with the manager
- the curb appeal of the manager's property
- the manager consistently doing more than what the job requires.

In an effort to make this process easy for you and for our review panel, I ask that you keep your descriptions brief. Also, please enclose two or more photographs of the manager's property that depict its curb appeal. Submit the nomination package to [ADDRESS] no later than [YOUR DEADLINE].

After we receive the nominations, we will use the following process to choose the best RHS site manager in [STATE NAME].

[DESCRIBE YOUR EVALUATION AND SELECTION PROCESS HERE.]

We will present a plaque of recognition to the winner at a ceremony in [DATE, LOCATION, SPECIFY IF CEREMONY WILL BE HELD JOINTLY WITH SOMEONE ELSE OR AT AN ALREADY SCHEDULED CONFERENCE]. We also hope to engage the press in recognizing the exceptional efforts of the winning manager as well as all of our other great managers.

I hope that you will take a few moments to complete the enclosed nomination form. I can assure you that it will be worth your time.

Sincerely,
[STATE DIRECTOR]

**BEST SECTION 515 OR 514 SITE MANAGER
NOMINATION FORM**

Please address the following criteria in the space provided. Remember, keep your answers short and to the point; however, the more letters, pictures, and documentation you can provide, the better.

I. Tenant Satisfaction. Overall, are tenants happy with the efforts this manager makes on their behalf and on the behalf of the property? How do you know? Attach any letters from tenants or other supporting documentation.

II. Curb Appeal. Is the property attractively maintained and landscaped? Please submit at least two pictures that demonstrate the appeal of the property. Also, please describe in writing in the space below. If applicable, you may wish to discuss particular actions the manager has taken to increase the appeal of the property.

III. Action above and beyond what is expected. Please describe any actions this manager takes on a consistent basis which make him or her truly exceptional and outstanding. Good pictures also help in this category.

IV. Program Compliance. Please describe the accuracy and record keeping performance accomplished by the manager. Copies of recent supervisory visits and/or compliance reviews should be included.

**EXAMPLE OF LETTER TO SENATOR
[PLEASE CONSIDER A SIMILAR LETTER TO YOUR CONGRESSIONAL
DELEGATION.]**

Honorable XXXXXXXXX
United States Senate
110 Hart Senate Office Building
Washington, DC 20510-0103

Dear Senator XXXXX:

I am writing to inform you that xxxxxx has been chosen as the (State Office) 2003 Site Manager of the Year for the USDA Rural Housing Service Multi-Family Housing program. XXXXXXXXXXXX operates the xxxxxx Apartments in xxxxxxxx.

As you may be aware, the Rural Housing Service is an agency within the Rural Development mission area. We administer a national loan portfolio of over 17,000 rural rental housing properties. In partnership with our private-sector and nonprofit borrowers, we provide housing to very low- and low-income rural families, elderly people, and farmworkers. The site managers of the properties we finance are employees of private companies, not the U.S. Government.

The site managers guarantee the success of our properties. They make sure that day-to-day operations go smoothly, and they often invest a great deal of their own free time in providing tenants with a safe and cohesive community. Although these managers would do their jobs whether or not they received recognition, we believe that as lenders and program managers we should reward excellent performance.

In this spirit, we conducted a Manager of the Year competition in each State this year. State Rural Development staffs convened panels of public and private housing management experts to choose their best site managers. They used the following criteria: 1) tenant satisfaction; 2) property curbside appeal; 3) accurate and complete record keeping; and 4) consistent performance of actions above and beyond the call of duty. States could add to these criteria, but they could not change or drop any of them.

The comments we received from tenants and our State Offices are testimony to the outstanding performance of the site managers. Following are a few typical examples:

(Insert your own examples if you wish).

- *He/she makes us very proud of where we live.*
- *They are always there to help with anything you need, no matter how big or small.*
- *He/she shows genuine concern and really puts his/her heart into the job.*
- *They look after my parents when I'm not there. I don't know what I would do without them.*
- *He/she listens to the tenants.*
- *He/she enforces the rules fairly and makes us all feel safe.*
- *My friends [from outside the property] always comment on how beautiful and well maintained our grounds and buildings are.*

- *One of the greatest things about living here is the great security I feel. Once I became ill in the middle of the night. I pulled the chain on my alarm system and the managers were in my apartment immediately.*
- *Living here is like living at a big home full of loving friends and family. Once I was too sick to go to the barbecue [which the manager had organized], so the manager brought me a plate of food and sat down to tell me who was there and what the grandkids were doing. She really made me feel included in the fun.*

Mr./Ms. xxxxxxxx is a credit to the apartments he/she manages, his/her employer, his/her community, USDA, and the Federal Government as a whole. If you would like to recognize Mr./Ms. Xxxxxxxx, you may contact him/her at xxxxxxxxxxxx. If you have any questions or would like more information, please contact (Name of State Director) at (telephone number).

Sincerely,

XXXX
State Director
Rural Development

**2003 SITE MANAGER OF THE YEAR AWARD WINNERS
NATIONAL OFFICE NOTIFICATION FORM**

To receive a certificate signed by the Administrator, please use this form to let the National Office know how many winners there were in your State as well as the following: (1) who your State has selected as its Site Manager(s) of the Year, (2) the exact name of the category for which they have been chosen, (3) the name of the property/properties they manage, (4) your State Director's name and the address to which the certificate(s) should be mailed, and (5) the date by which you need the certificate(s). Thanks.

TO: Melba Swarey
PHONE #: 202-720-1613
FAX #: 202-720-0302

FROM:
STATE:
PHONE #:
FAX #:

NUMBER OF PAGES INCLUDING THIS ONE:

Number of Winners in Your State: _____

1. Name of Award Winner #1 _____

2. Name(s) of Property/Properties He/She/They Manage(s) _____

3. Exact Name of the Category for Which He/She/They Were Chosen Winner (as it should appear on the certificate--for example, 2003 Pennsylvania Multi-Family Housing Site Manager of the Year for Elderly Housing) _____

4. Name of State Director and Address to which the Certificate Should Be Sent (This should be someone at the State Office, so that the State Director can sign the certificate.) _____

5. Date by Which You Need the Certificate _____

1. Name of Award Winner #2_____

2. Name(s) of Property/Properties He/She/They Manage(s)_____

3. Exact Name of the Category for Which He/She/They Were Chosen Winner (as it should appear on the certificate--for example, 1998 USDA Pennsylvania Multi-Family Housing Site Manager of the Year) _____

4. Name of State Director and Address to which the Certificate Should Be Sent_____

5. Date by Which You Need the Certificate_____

December 16, 2003

SUBJECT: Interest Rate for Direct Business
and Industry Loans

TO: Rural Development State Directors,
Rural Development Managers,
and Community Development Managers

The following interest rate is in effect January 1, 2004, through March 31, 2004.

<u>Loan Type</u>	<u>Existing Rate</u>	<u>New Rate</u>
Direct Business and Industry	4.000%	4.000%

Please notify appropriate personnel of this rate.

(Signed by Peter Thomas) for

JOHN ROSSO
Administrator
Rural Business-Cooperative Service

EXPIRATION DATE:
March 31, 2004

FILING INSTRUCTIONS:
Administrative/Other Programs

Sent by Electronic Mail 12-18-03 at 10:35 a.m. by PAD.

December 16, 2003

TO: State Directors
Administrators
Rural Development

FROM: Luis A. Luna *(Signed by Luis A. Luna)*
Deputy Administrator
Office of Community Development (OCD)

SUBJECT: USDA Rural Development State Strategic Planning

We have just completed a 2 ½ day conference for State Directors, Administrators and Senior Staff on strategic planning for USDA Rural Development. Over the past year, we updated USDA Rural Development's 5-year strategic plan. This plan is the first to consciously and explicitly include Budget and Performance Integration (BPI) principles into its structure and language. Now we will be reviewing our current plan and devising performance measurements for the Fiscal Year (FY) 2006 budget process. This will be done with an Under Secretary's task force of State and National Office personnel.

In compliance with the Government Performance and Results Act of 1993 (GPRA) and the Food and Agriculture Investment Act of 1996 (FAIR), each State Office is required to develop a strategic plan for its service area. This effort will also continue our implementation of the President's Management Agenda. The State Office strategic plans are a logical extension of the national USDA Rural Development strategic plan. They will measure real outcomes so that Congress, customers and managers can accurately and meaningfully gauge the effect our programs and assistance are having on rural communities throughout the United States.

We will provide you with tools to assist you and your staff to develop the State Office's new strategic plans. An on-line system will allow each State Office to maintain its plan on a database, accessed through a secure website. The system will ensure that the State Office strategic plans are consistent in their format and terminology. The system will also guarantee that the State Office plans are linked to the national USDA Rural Development strategic plan's goals and objectives and that outcome measures are comparable across states.

We will provide strategic planning guidance via telephone and email. We will ask each State Office to engage other rural stakeholders to obtain feedback and create a comprehensive and high quality strategic plan. Thank you in advance for your cooperation in making this effort successful.

EXPIRATION DATE:
December 31, 2004

FILING INSTRUCTIONS:
Administrative/Other Programs

Dec 31, 2003

SUBJECT: Management Control Review (MCR) of Records Management

TO: Rural Development State Directors

ATTN: Administrative Program Directors

Attached please find a questionnaire designed to assist in the evaluation of the MCR for Records Management. We ask that each state complete and return this questionnaire to assist the National Office in evaluating records management. Only one per State Office, please.

Responses should be returned by **January 20, 2004**. Please fax to Andrea Jenkins, Rural Development Records Officer, on 202-692-0013 or email to Andrea.Jenkins@usda.gov.

If you have any questions, please contact Andrea Jenkins on 202-692-0029.

(Signed by William J. Fleming) for

SHERIE HINTON HENRY
Deputy Administrator for
Operations and Management

Attachment

EXPIRATION DATE:
May 31, 2004

FILING INSTRUCTIONS:
Administrative/Other Programs

Sent via electronic mail on 01-02-04 at 9:30a.m. by SSD.

December 31, 2004

SUBJECT: County Based Agency Program Information Management System

TO: Rural Development State Directors

ATTN: State Data Stewards

The Office Information Profile (OIP) system was developed to establish a current, reliable and uniform database to house County Based Agency office characteristics and location information. Its accuracy is vital to support numerous initiatives, including Electronic Government. Electronic Government required the OIP system be enhanced to record each program delivered by each agency office and a point of contact identifying a local individual's name, phone number, fax number and email address as a customer contact for additional program information. Based on these requirements, the County Based Agency Program Information Management System (CBAPIMS) has been developed.

It is important for Rural Development state offices to maintain accurate information in their databases as our customers rely more and more on information provided through electronic access. To ensure information is accurate and current, State Directors designated a Program Delivery Data Steward and an Alternate Program Delivery Data Steward. These names were forwarded to Jennifer Schukar, OIP National Data Stewart, early in January 2002.

The Program Delivery Data Steward must be familiar with each agency office in the state and the agency programs offered at each location as well as the point of contact for the public at each office. This data steward will work closely with the OIP Data Steward, but will provide only agency-specific program data. The Alternate Program Delivery Data Steward will provide backup for the Program Delivery Data Steward.

Many personnel actions have taken place since January 2002, therefore I am asking the State Directors to assign or re-assign a Program Delivery Data Steward and an Alternate Program Delivery Data Steward. A copy of the designated Program Delivery Data Stewards and Alternate Program Delivery Data Stewards as of December 1, 2003 is attached. Please review and make revisions as needed. The names of the assigned employees along with their phone number, fax and email address should be forwarded to Tom Dickson at thomas.dickson@usda.gov no later than January 30, 2004.

EXPIRATION DATE:
December 31, 2004

FILING INSTRUCTIONS:
Administrative/Other Programs

If you have questions relating to the County Based Agency Program Information Management System, contact Tom Dickson at (202) 690-4492 or by email at thomas.dickson@usda.gov.

(Signed by Sherie Hinton Henry)

SHERIE HINTON HENRY
Deputy Administrator
for Operations and Management

Attachment

Sent via electronic mail on Jan. 12, 2004 at 3:00 pm by PSS.

cc: Arthur A. Garcia
Administrator
Rural Housing Service

Hilda Gay Legg
Administrator
Rural Utilities Service

John Rosso
Administrator
Rural Business-Cooperative Service

State	Name / Function	Phone / Fax / Email	Address
AL	Kim Spratlin State Data Steward	(334) 279-3404 Kim.Spratlin@al.usda.gov	FSA & RURAL DEVELOPMENT STATE OFFICE-MONTGOMERY 4121 CARMICHAEL RD MONTGOMERY, AL 36106-2872
	Beverly Vinson Alternate State Data Steward	(334) 279-3412 Beverly.Vinson@al.usda.gov	FSA & RURAL DEVELOPMENT STATE OFFICE-MONTGOMERY 4121 CARMICHAEL RD MONTGOMERY, AL 36106-2872
AK	Barbara Winters State Data Steward	(907) 761-7713 (907) 761-7783 fax barbara.winters@ak.usda.gov	ALASKA STATE OFFICES 800 W EVERGREEN AVESTE 201 PALMER, AK 99645-6546
	Jimmy LaVoie Alternate State Data Steward	(907) 761-7751 (907) 761-7783 fax Jimmy.LaVoie@ak.usda.gov	ALASKA STATE OFFICES 800 W EVERGREEN AVESTE 201 PALMER, AK 99645-6546
AZ	Ellen Fischer State Data Steward	(602) 280-8701 (602) 280-8770 fax Ellen.Fischer@az.usda.gov	PHOENIX RD/NRCS STATE OFFICE 3003 N CENTRAL AVE STE 900 PHOENIX, AZ 85012-2916
	Joyce Dunker Alternate State Data Steward	(602) 280-8701 (602) 280-8770 fax Joyce.Dunker@az.usda.gov	PHOENIX RD/NRCS STATE OFFICE 3003 N CENTRAL AVE STE 900 PHOENIX, AZ 85012-2916
AR	Cherry Smith State Data Steward	(501) 301-3209 Cherry.Smith@ar.usda.gov	STATE OFFICE COMPLEX - ALL AGENCIES 700 W CAPITOL AVE STE 3416 LITTLE ROCK, AR 72201-3215
	Russ Harvell Alternate State Data Steward	(501) 301-3216 Russ.Harvell@ar.usda.gov	STATE OFFICE COMPLEX - ALL AGENCIES 700 W CAPITOL AVE STE 3416 LITTLE ROCK, AR 72201-3215

CA	Gary Bump State Data Steward	(530) 792-5902 gary.bump@ca.usda.gov	RICHARD E. LYNG USDA SERVICE CENTER 430 G ST #4169 DAVIS, CA 95616-4169
	Patty Gerald Alternate State Data Steward	(530) 792-5835 patty.gerald@ca.usda.gov	RICHARD E. LYNG USDA SERVICE CENTER 430 G ST #4169 DAVIS, CA 95616-4169
CO	Jessica Martin State Data Steward	(719) 589-5661 (719) 589-0613 fax Jessica.Martin@co.usda.gov	ALAMOSA SERVICE CENTER 2205 STATE AVE ALAMOSA, CO 81101-3559
	Fran Krogh Alternate State Data Steward	(970) 351-0392 (970) 351-0392 fax Fran.Krogh@co.usda.gov	GREELEY SERVICE CENTER 4302 W 9TH STREET RD GREELEY, CO 80634-1317
CT	Maril Alsup State Data Steward	(413) 253-4314 Maril.Alsup@ma.usda.gov	AMHERST STATE OFFICE 451 WEST ST AMHERST, MA 01002-2934
	William Gouzounis Alternate State Data Steward	(413) 253-4310 wgouzoun@rurdev.usda.gov	AMHERST STATE OFFICE 451 WEST ST AMHERST, MA 01002-2934
DE/MD	Pete Wesp State Data Steward	(301) 694-7522 Pete.Wesp@md.usda.gov	FREDERICK SERVICE CENTER - RURAL DEVELOPMENT 92 THOMAS JOHNSON DRIVE, SUITE 110 FREDERICK, MD 21702
	Kathy Beisner Alternate State Data Steward	(302) 697-4333 kathy.beisner@de.usda.gov	STATE OFFICE - RURAL DEVELOPMENT PO BOX 400 CAMDEN, DE 19934-0400

FL	Cheryl Perry State Data Steward	(352) 338-3418 cheryl.perry@fl.usda.gov	NRCS-RD-FSA STATE OFFICE 4440 NW 25TH PL STE 200 GAINESVILLE, FL 32606-6563
	Brenda Stormant Alternate State Data Steward	(352) 338-3419 Brenda.Stormant@fl.usda.gov	NRCS-RD-FSA STATE OFFICE 4440 NW 25TH PL STE 200 GAINESVILLE, FL 32606-6563
GA	Marcia Marquina State Data Steward	(706) 546-2461 (706) 546-2152 fax marcia.marquina@ga.usda.gov	ATHENS SERVICE CENTER & GA STATE OFFICE 355 E HANCOCK AVE ATHENS, GA 30601-2775
	Wanda Pledger Alternate State Data Steward	(706) 546-2461 (706) 546-2152 fax wanda.pledger@ga.usda.gov	ATHENS SERVICE CENTER & GA STATE OFFICE 355 E HANCOCK AVE ATHENS, GA 30601-2775
HI	Lilian Andrada State Data Steward	(808) 933-8311 lilian.andrada@hi.usda.gov	HILO SERVICE CENTER RD STATE OFFICE FEDERAL BUILDING, STE 311 HILO, HI 96720
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December 31, 2003

TO: State Directors
Rural Development

ATTN: Multi-Family Housing Program Directors, Coordinators,
and Rural Development Managers

FROM: Arthur A. Garcia *(Signed by David Villano)* *for*
Administrator
Rural Housing Service

SUBJECT: Multi-Family Housing Information System (MFIS)
Data for Multi-Family Housing Servicing Goals

Attached are the results of September 30, 2003, fourth quarter fiscal year 2003 servicing goals data from the Multi-Family Housing Information System (MFIS). This data is a portfolio management performance measurement. The attached reports are provided for your review and comment. Our objectives are to determine the accuracy and ensure the completeness of the data provided by MFIS reporting.

You may generate your State's data using TRK 3000, "Tracking Step Summary," and PRJS 4200, "Occupancy Trend." MFIS FND 1000, "Project Findings," is an additional tool that you may want to use to review your State's actual MFIS usage, as well as the status of servicing actions on instances of non-compliance.

You will notice enclosed reports relate only to the following goals:

- Triennial physical inspections.
- Compliance reviews.
- Supervisory visits.
- Annual walkabouts.
- Proposed budgets.
- Budget actuals.
- Audits.
- Balance sheets.
- Delinquent loans.
- Vacancies.
- Unused RA.

EXPIRATION DATE: December 31, 2004

FILING INSTRUCTIONS:
Housing Programs

Please review your State's Multi-Family Housing (MFH) activity to verify that the information provided in the attached reports is accurate, and note those instances where it appears servicing reviews and visits have not been completed as required in previous years. If this is occurring in your State, we encourage you to meet with your MFH staff to identify the reasons for these conditions. If your review indicates that your State's MFH servicing activity is not accurately represented on MFIS because of failure to enter current information into the system, please update MFIS immediately. It is critical to the continued success of the MFH program that MFIS information is complete and accurate.

If you have any comments regarding the accuracy of the information represented by the attached reports, or have ideas to improve their content and presentation, please advise Melinda Price, Multi-Family Housing, at melinda.price@usda.gov.

Your assistance in this matter is appreciated.

Attachments

SERVICING GOALS ACHIEVEMENT as of SEPTEMBER 30, 2003

STATE	# PROPERTIES 9/30/03	TRIENNIAL PHYS INSP	COMPLIANCE REVIEW	SUPERVISORY VISITS	ANNUAL WALK ABOUTS	PROPOSED BUDGETS	BUDGET ACTUALS	AUDITS	BALANCE SHEETS	DELINQUENT LOANS	VACANCY	UNUSED RA	NON-ACHIEVEMENT TOTAL	RANK IN NON-ACHIEVEMENT
ALASKA	40	90.00%	92.50%	90.00%	0.00%	10.00%	207.50%	135.00%	227.50%	5.0%	12.40%	10.39%	880%	1
HAWAII	36	52.78%	52.78%	63.89%	0.00%	66.67%	97.22%	86.11%	25.00%	16.2%	7.62%	11.11%	479%	2
ARIZONA	126	25.40%	26.98%	34.13%	9.52%	27.78%	53.17%	67.46%	55.56%	1.6%	7.99%	5.88%	315%	3
OREGON	215	33.02%	28.37%	60.93%	3.72%	16.28%	26.51%	25.12%	28.37%	3.7%	7.81%	9.30%	243%	4
UTAH	93	11.83%	10.75%	15.05%	4.30%	21.51%	40.86%	29.03%	52.69%	2.2%	9.92%	5.51%	204%	5
GUAM	1	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	200%	6
TEXAS	806	24.81%	26.18%	26.55%	12.66%	7.32%	24.44%	20.84%	26.67%	3.6%	10.64%	6.61%	190%	7
VIRGINIA	265	16.98%	17.74%	19.25%	24.91%	13.21%	27.17%	17.74%	13.96%	5.3%	5.43%	4.04%	166%	8
NEVADA	80	12.50%	11.25%	11.25%	40.00%	11.25%	12.50%	22.50%	13.75%	7.5%	12.42%	5.82%	161%	9
CALIFORNIA	502	12.35%	14.54%	17.93%	20.72%	4.18%	25.90%	15.94%	17.13%	1.6%	6.73%	5.72%	143%	10
NEW JERSEY	103	6.80%	15.53%	8.74%	19.42%	16.50%	34.95%	10.68%	4.85%	7.7%	4.40%	4.87%	134%	11
WYOMING	63	14.29%	12.70%	17.46%	12.70%	6.35%	20.63%	1.59%	17.46%	4.8%	9.14%	8.91%	126%	12
MISSISSIPPI	571	20.67%	15.24%	16.64%	24.52%	1.05%	5.78%	5.25%	5.08%	2.8%	8.71%	5.24%	111%	13
N. DAKOTA	258	8.91%	8.91%	9.30%	11.24%	1.94%	13.95%	1.94%	13.57%	3.5%	14.78%	17.31%	105%	14
VIRGIN ISLANDS	20	20.00%	20.00%	10.00%	15.00%	0.00%	20.00%	15.00%	0.00%	0.0%	2.43%	2.67%	105%	15
MINNESOTA	689	14.22%	15.09%	15.67%	14.66%	1.16%	6.24%	2.47%	10.74%	0.7%	8.73%	7.93%	98%	16
KANSAS	409	7.09%	7.58%	8.80%	16.14%	1.96%	10.27%	6.85%	11.74%	2.7%	12.44%	9.68%	95%	17
MASSACHUSETTS	74	9.46%	9.46%	18.92%	18.92%	0.00%	8.11%	0.00%	13.51%	1.4%	3.08%	4.20%	87%	18
PENNSYLVANIA	326	15.34%	14.72%	16.56%	8.28%	0.61%	6.44%	2.45%	11.04%	0.6%	4.66%	5.58%	86%	19
PUERTO RICO	108	3.70%	7.41%	3.70%	9.26%	0.93%	11.11%	12.96%	14.81%	4.5%	0.31%	14.08%	83%	20
WEST VIRGINIA	258	3.10%	3.10%	3.88%	10.47%	1.55%	22.09%	6.59%	17.83%	1.2%	7.29%	5.15%	82%	21
FLORIDA	465	6.88%	9.46%	7.96%	19.14%	1.51%	2.80%	4.73%	5.81%	1.3%	8.53%	11.30%	79%	22
ALABAMA	497	2.01%	2.41%	2.01%	21.93%	0.40%	7.65%	18.91%	4.02%	1.0%	11.49%	6.55%	78%	23
COLORADO	151	5.96%	5.30%	7.95%	12.58%	0.66%	7.28%	8.61%	8.61%	2.0%	11.27%	7.11%	77%	24
INDIANA	575	4.70%	4.52%	6.09%	19.30%	3.30%	8.00%	5.39%	9.74%	0.7%	8.97%	6.43%	77%	25
GEORGIA	483	7.25%	7.45%	10.35%	8.90%	6.00%	8.70%	5.38%	7.87%	0.2%	7.96%	4.43%	75%	26
MICHIGAN	721	14.56%	9.99%	9.02%	11.23%	9.99%	1.53%	0.42%	0.97%	2.6%	7.98%	4.36%	73%	27
NEW YORK	475	5.68%	6.11%	5.89%	16.84%	4.42%	8.21%	5.05%	5.47%	2.1%	5.06%	7.19%	72%	28
NEBRASKA	282	9.57%	9.57%	8.51%	8.51%	0.71%	5.32%	1.77%	4.96%	1.4%	12.85%	8.57%	72%	29
ILLINOIS	668	6.29%	6.29%	12.57%	9.28%	1.50%	4.34%	4.04%	7.93%	2.1%	9.19%	6.75%	70%	30
MARYLAND	173	5.20%	5.20%	6.36%	17.92%	0.00%	6.94%	2.89%	6.94%	0.6%	4.19%	6.90%	63%	31
OHIO	402	9.20%	2.49%	2.49%	13.43%	2.99%	7.21%	5.97%	3.23%	0.2%	6.40%	5.73%	59%	32
S. DAKOTA	507	5.52%	5.92%	6.71%	9.27%	1.18%	3.16%	0.79%	5.92%	0.2%	11.02%	8.51%	58%	33
MISSOURI	902	1.77%	1.66%	2.00%	13.86%	0.89%	2.99%	4.21%	4.21%	2.0%	10.63%	6.24%	50%	34
MAINE	351	9.69%	8.55%	9.40%	1.71%	1.99%	1.99%	1.14%	2.85%	2.3%	4.90%	4.21%	49%	35
ARKANSAS	540	3.70%	3.52%	3.70%	5.19%	0.74%	1.85%	4.63%	5.93%	1.1%	11.32%	6.43%	48%	36
IDAHO	205	1.95%	2.93%	1.46%	3.90%	0.00%	8.78%	2.44%	6.83%	0.0%	8.10%	8.77%	45%	37
WASHINGTON	321	0.00%	0.00%	0.31%	0.00%	3.43%	9.97%	8.10%	7.48%	0.3%	7.31%	7.50%	44%	38
S. CAROLINA	355	1.13%	1.13%	1.41%	6.48%	2.82%	6.76%	6.76%	5.35%	1.7%	6.97%	2.78%	43%	39
WISCONSIN	558	0.72%	5.02%	5.20%	9.86%	1.08%	1.43%	0.72%	1.97%	0.4%	9.56%	6.91%	43%	40
MONTANA	169	0.00%	0.00%	0.00%	0.00%	1.78%	10.06%	3.55%	2.37%	3.6%	10.34%	8.57%	40%	41
KENTUCKY	453	4.86%	5.74%	7.28%	2.65%	0.00%	2.43%	1.99%	2.21%	0.4%	6.44%	4.80%	39%	42
VERMONT	145	9.66%	8.97%	9.66%	0.00%	0.69%	1.38%	0.00%	0.00%	0.0%	3.85%	3.73%	38%	43
CONNECTICUT	67	1.49%	2.99%	7.46%	7.46%	0.00%	5.97%	2.99%	2.99%	0.0%	2.55%	2.49%	36%	44
RHODE ISLAND	13	0.00%	0.00%	0.00%	0.00%	7.69%	7.69%	7.69%	7.69%	0.0%	2.12%	3.44%	36%	45
IOWA	702	0.14%	0.14%	1.00%	5.84%	0.14%	0.14%	0.28%	0.28%	0.4%	8.61%	11.07%	28%	46
N. CAROLINA	618	2.59%	2.27%	2.75%	1.94%	0.16%	1.46%	0.49%	4.69%	0.2%	5.49%	3.83%	26%	47
DELAWARE	52	3.85%	3.85%	3.85%	1.92%	1.92%	1.92%	1.92%	0.00%	0.0%	2.90%	3.70%	26%	48
NEW MEXICO	113	0.00%	0.00%	0.00%	1.77%	1.77%	3.54%	0.88%	1.77%	0.9%	7.39%	6.70%	25%	49
OKLAHOMA	303	0.66%	0.99%	0.99%	0.33%	0.00%	0.66%	0.99%	1.65%	1.0%	10.16%	5.35%	23%	50
TENNESSEE	408	0.25%	0.00%	0.00%	1.47%	0.00%	0.49%	0.25%	0.49%	2.2%	9.03%	5.27%	19%	51
LOUISIANA	416	0.48%	0.48%	0.96%	1.44%	1.20%	1.20%	1.20%	0.24%	1.4%	6.73%	3.48%	19%	52
NEW HAMPSHIRE	94	1.06%	0.00%	0.00%	0.00%	0.00%	2.13%	2.13%	0.00%	0.0%	3.03%	4.66%	13%	53
TOTAL	17,227	7.98%	7.88%	9.13%	10.76%	3.13%	8.59%	6.61%	8.44%	1.6%	8.04%	6.48%	79%	

TRIENNIAL PHYSICAL INSPECTIONS NOT COMPLETED FOR THE FOLLOWING YEARS:

STATE	TOTAL PROPERTIES 9/30/03	1998 AND PRIOR	1999	2000	2001	2002	2003	# NOT COMPLETED	% NOT COMPLETED
ALASKA	40		1	5	12	14	4	36	90.00%
HAWAII	36			11	5		3	19	52.78%
OREGON	215		1	13	18	16	23	71	33.02%
ARIZONA	126			1	4	6	21	32	25.40%
TEXAS	806	13	8	32	44	50	53	200	24.81%
MISSISSIPPI	571		1	1	31	18	67	118	20.67%
VIRGIN ISLANDS	20					3	1	4	20.00%
VIRGINIA	265	5	3	5	7	7	18	45	16.98%
PENNSYLVANIA	326				1	3	46	50	15.34%
MICHIGAN	721			8	3	3	91	105	14.56%
WYOMING	63					1	8	9	14.29%
MINNESOTA	689			2	4	9	83	98	14.22%
NEVADA	80						10	10	12.50%
CALIFORNIA	502	1		4	11	11	35	62	12.35%
UTAH	93			2	1	3	5	11	11.83%
MAINE	351					14	20	34	9.69%
VERMONT	145				2	10	2	14	9.66%
NEBRASKA	282					12	15	27	9.57%
MASSACHUSETTS	74						7	7	9.46%
OHIO	402				6	4	27	37	9.20%
NORTH DAKOTA	258					1	22	23	8.91%
GEORGIA	483			2	4	4	25	35	7.25%
KANSAS	409					7	22	29	7.09%
FLORIDA	465			6	2		24	32	6.88%
NEW JERSEY	103				2	2	3	7	6.80%
ILLINOIS	668				1	9	32	42	6.29%
COLORADO	151					2	7	9	5.96%
NEW YORK	475	1		1		4	21	27	5.68%
SOUTH DAKOTA	507						28	28	5.52%
MARYLAND	173						9	9	5.20%
KENTUCKY	453					1	21	22	4.86%
INDIANA	575				3	8	16	27	4.70%
DELAWARE	52						2	2	3.85%
ARKANSAS	540					1	19	20	3.70%
PUERTO RICO	108						4	4	3.70%
WEST VIRGINIA	258						8	8	3.10%
NORTH CAROLINA	618		1	2			13	16	2.59%
ALABAMA	497						10	10	2.01%
IDAHO	205						4	4	1.95%
MISSOURI	902					2	14	16	1.77%
CONNECTICUT	67						1	1	1.49%
SOUTH CAROLINA	355						4	4	1.13%
NEW HAMPSHIRE	94						1	1	1.06%
WISCONSIN	558					2	2	4	0.72%
OKLAHOMA	303						2	2	0.66%
LOUISIANA	416					2		2	0.48%
TENNESSEE	408						1	1	0.25%
IOWA	702						1	1	0.14%
GUAM	1							0	0.00%
MONTANA	169							0	0.00%
NEW MEXICO	113							0	0.00%
RHODE ISLAND	13							0	0.00%
WASHINGTON	321							0	0.00%

TOTAL	17,227	20	15	95	161	229	855	1375	7.98%
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COMPLIANCE REVIEWS NOT COMPLETED FOR THE FOLLOWING YEARS :

STATE	TOTAL PROPERTIES 9/30/03	1998 AND PRIOR	1999	2000	2001	2002	2003	TOTAL NOT COMPLETED	% NOT COMPLETED
ALASKA	40		1	5	13	14	4	37	92.50%
HAWAII	36			3	3	1	12	19	52.78%
OREGON	215	2	2	18	17	9	13	61	28.37%
ARIZONA	126			2	4	7	21	34	26.98%
TEXAS	806	14	7	33	45	56	56	211	26.18%
VIRGIN ISLANDS	20					3	1	4	20.00%
VIRGINIA	265	3	2	5	7	6	24	47	17.74%
NEW JERSEY	103			3	4	5	4	16	15.53%
MISSISSIPPI	571		1		20	13	53	87	15.24%
MINNESOTA	689			2	4	10	88	104	15.09%
PENNSYLVANIA	326				1	3	44	48	14.72%
CALIFORNIA	502	2	4	8	11	13	35	73	14.54%
WYOMING	63						8	8	12.70%
NEVADA	80				2		7	9	11.25%
UTAH	93			2		3	5	10	10.75%
MICHIGAN	721			8	2	2	60	72	9.99%
NEBRASKA	282					12	15	27	9.57%
FLORIDA	465			8	9	5	22	44	9.46%
MASSACHUSETTS	74						7	7	9.46%
VERMONT	145				1	10	2	13	8.97%
NORTH DAKOTA	258					1	22	23	8.91%
MAINE	351					13	17	30	8.55%
KANSAS	409					7	24	31	7.58%
GEORGIA	483			2	4	4	26	36	7.45%
PUERTO RICO	108				1		7	8	7.41%
ILLINOIS	668				1	8	33	42	6.29%
NEW YORK	475	1			1	5	22	29	6.11%
SOUTH DAKOTA	507						30	30	5.92%
KENTUCKY	453					2	24	26	5.74%
COLORADO	151						10	10	5.30%
MARYLAND	173						9	9	5.20%
WISCONSIN	558					3	25	28	5.02%
INDIANA	575				3	8	15	26	4.52%
DELAWARE	52						2	2	3.85%
ARKANSAS	540					1	18	19	3.52%
WEST VIRGINIA	258						8	8	3.10%
CONNECTICUT	67					1	1	2	2.99%
IDAHO	205						6	6	2.93%
OHIO	402				1	2	7	10	2.49%
ALABAMA	497						12	12	2.41%
NORTH CAROLINA	618	1					13	14	2.27%
MISSOURI	902					1	14	15	1.66%
SOUTH CAROLINA	355						4	4	1.13%
OKLAHOMA	303			1			2	3	0.99%
LOUISIANA	416					2		2	0.48%
IOWA	702						1	1	0.14%
GUAM	1							0	0.00%
MONTANA	169							0	0.00%
NEW HAMPSHIRE	94							0	0.00%
NEW MEXICO	113							0	0.00%
RHODE ISLAND	13							0	0.00%
TENNESSEE	408							0	0.00%
WASHINGTON	321							0	0.00%
TOTAL	17,227	23	17	100	154	230	833	1,357	7.88%

BALANCE SHEETS NOT RECEIVED FOR THE FOLLOWING YEARS :

STATE	TOTAL PROPERTIES 9/30/03	1998	1999	2000	2001	2002	2003	TOTAL NOT RECEIVED	% NOT RECEIVED
ALASKA	40	1	3	25	23	32	7	91	227.50%
ARIZONA	126		2	5	10	19	34	70	55.56%
UTAH	93			9	12	13	15	49	52.69%
OREGON	215		2	1	4	19	35	61	28.37%
TEXAS	806	1	4	23	36	45	106	215	26.67%
HAWAII	36	1	1	1	2	1	3	9	25.00%
WEST VIRGINIA	258			4	2	3	37	46	17.83%
WYOMING	63			1	1	1	8	11	17.46%
CALIFORNIA	502		2	4	7	29	44	86	17.13%
PUERTO RICO	108			1	1	2	12	16	14.81%
VIRGINIA	265			3	8	7	19	37	13.96%
NEVADA	80					1	10	11	13.75%
NORTH DAKOTA	258		1	1	2	10	21	35	13.57%
MASSACHUSETTS	74						10	10	13.51%
KANSAS	409			2	3	5	38	48	11.74%
PENNSYLVANIA	326			1	2	12	21	36	11.04%
MINNESOTA	689		1	4	12	25	32	74	10.74%
INDIANA	575		1	3	2	8	42	56	9.74%
COLORADO	151				1	3	9	13	8.61%
ILLINOIS	668			2	4	16	31	53	7.93%
GEORGIA	483		2	2	6	12	16	38	7.87%
RHODE ISLAND	13					1		1	7.69%
WASHINGTON	321				2	3	19	24	7.48%
MARYLAND	173			1	3	2	6	12	6.94%
IDAHO	205						14	14	6.83%
ARKANSAS	540				1	14	17	32	5.93%
SOUTH DAKOTA	507	1	1		3	5	20	30	5.92%
FLORIDA	465			1	3	11	12	27	5.81%
NEW YORK	475			3	3	6	14	26	5.47%
SOUTH CAROLINA	355			1	2	5	11	19	5.35%
MISSISSIPPI	571			1	5	5	18	29	5.08%
NEBRASKA	282				1	2	11	14	4.96%
NEW JERSEY	103	1				1	3	5	4.85%
NORTH CAROLINA	618					13	16	29	4.69%
MISSOURI	902				4	7	27	38	4.21%
ALABAMA	497					2	18	20	4.02%
OHIO	402			1	3	3	6	13	3.23%
CONNECTICUT	67						2	2	2.99%
MAINE	351		1			3	6	10	2.85%
MONTANA	169						4	4	2.37%
KENTUCKY	453				2	1	7	10	2.21%
WISCONSIN	558					1	10	11	1.97%
NEW MEXICO	113					1	1	2	1.77%
OKLAHOMA	303			1	2	2		5	1.65%
MICHIGAN	721					2	5	7	0.97%
TENNESSEE	408					2		2	0.49%
IOWA	702						2	2	0.28%
LOUISIANA	416					1		1	0.24%
DELAWARE	52							0	0.00%
GUAM	1							0	0.00%
NEW HAMPSHIRE	94							0	0.00%
VERMONT	145							0	0.00%
VIRGIN ISLANDS	20							0	0.00%
TOTAL	17,227	5	21	101	172	356	799	1,454	8.44%

SUPERVISORY VISITS NOT COMPLETED FOR THE FOLLOWING YEARS:

STATE	TOTAL PROPERTIES 9/30/03	1998 AND PRIOR	1999	2000	2001	2002	2003	# NOT COMPLETED	% NOT COMPLETED
GUAM	1			1				1	100.00%
ALASKA	40		1	4	13	13	5	36	90.00%
HAWAII	36			8	4		11	23	63.89%
OREGON	215		1	24	32	36	38	131	60.93%
ARIZONA	126			3	4	6	30	43	34.13%
TEXAS	806	15	9	34	47	54	55	214	26.55%
VIRGINIA	265	3	1	6	8	4	29	51	19.25%
MASSACHUSETTS	74			1	1	1	11	14	18.92%
CALIFORNIA	502	3	1	8	13	23	42	90	17.93%
WYOMING	63						11	11	17.46%
MISSISSIPPI	571		1		23	18	53	95	16.64%
PENNSYLVANIA	326			3	2	3	46	54	16.56%
MINNESOTA	689			2	5	9	92	108	15.67%
UTAH	93			3	1	1	9	14	15.05%
ILLINOIS	668			5	8	18	53	84	12.57%
NEVADA	80		1	1			7	9	11.25%
GEORGIA	483			4	7	7	32	50	10.35%
VIRGIN ISLANDS	20					1	1	2	10.00%
VERMONT	145				2	10	2	14	9.66%
MAINE	351					13	20	33	9.40%
NORTH DAKOTA	258			1		1	22	24	9.30%
MICHIGAN	721		1		7	40	17	65	9.02%
KANSAS	409					7	29	36	8.80%
NEW JERSEY	103			1		5	3	9	8.74%
NEBRASKA	282					11	13	24	8.51%
FLORIDA	465			8	3	2	24	37	7.96%
COLORADO	151					1	11	12	7.95%
CONNECTICUT	67				3	1	1	5	7.46%
KENTUCKY	453		1	5	1	2	24	33	7.28%
SOUTH DAKOTA	507				2		32	34	6.71%
MARYLAND	173						11	11	6.36%
INDIANA	575		5	1	4	8	17	35	6.09%
NEW YORK	475		1	1	1	5	20	28	5.89%
WISCONSIN	558					2	27	29	5.20%
WEST VIRGINIA	258					1	9	10	3.88%
DELAWARE	52						2	2	3.85%
ARKANSAS	540					2	18	20	3.70%
PUERTO RICO	108				1		3	4	3.70%
NORTH CAROLINA	618	1	1			1	14	17	2.75%
OHIO	402				1	2	7	10	2.49%
ALABAMA	497						10	10	2.01%
MISSOURI	902					1	17	18	2.00%
IDAHO	205						3	3	1.46%
SOUTH CAROLINA	355						5	5	1.41%
IOWA	702			4		2	1	7	1.00%
OKLAHOMA	303			1			2	3	0.99%
LOUISIANA	416			1		2	1	4	0.96%
WASHINGTON	321			1				1	0.31%
MONTANA	169							0	0.00%
NEW HAMPSHIRE	94							0	0.00%
NEW MEXICO	113							0	0.00%
RHODE ISLAND	13							0	0.00%
TENNESSEE	408							0	0.00%
TOTAL	17,227	22	24	131	193	313	890	1,573	9.13%

ANNUAL WALKABOUTS NOT COMPLETED FOR THE FOLLOWING YEARS :

STATE	TOTAL PROPERTIES 9/30/03	1998 AND PRIOR	1999	2000	2001	2002	2003	# NOT COMPLETED	% NOT COMPLETED
NEVADA	80					7	25	32	40.00%
VIRGINIA	265				2	20	44	66	24.91%
MISSISSIPPI	571					18	122	140	24.52%
ALABAMA	497				9	24	76	109	21.93%
CALIFORNIA	502			1	8	17	78	104	20.72%
NEW JERSEY	103					2	18	20	19.42%
INDIANA	575					14	97	111	19.30%
FLORIDA	465			3	4	14	68	89	19.14%
MASSACHUSETTS	74						14	14	18.92%
MARYLAND	173						31	31	17.92%
NEW YORK	475					6	74	80	16.84%
KANSAS	409			1		7	58	66	16.14%
VIRGIN ISLANDS	20					1	2	3	15.00%
MINNESOTA	689					6	95	101	14.66%
MISSOURI	902					9	116	125	13.86%
OHIO	402				1	5	48	54	13.43%
WYOMING	63					1	7	8	12.70%
TEXAS	806	2			13	24	63	102	12.66%
COLORADO	151					2	17	19	12.58%
NORTH DAKOTA	258					5	24	29	11.24%
MICHIGAN	721				4	11	66	81	11.23%
WEST VIRGINIA	258					1	26	27	10.47%
WISCONSIN	558						55	55	9.86%
ARIZONA	126					3	9	12	9.52%
ILLINOIS	668				2	16	44	62	9.28%
SOUTH DAKOTA	507					2	45	47	9.27%
PUERTO RICO	108						10	10	9.26%
GEORGIA	483					10	33	43	8.90%
NEBRASKA	282					4	20	24	8.51%
PENNSYLVANIA	326					1	26	27	8.28%
CONNECTICUT	67						5	5	7.46%
SOUTH CAROLINA	355					3	20	23	6.48%
IOWA	702						41	41	5.84%
ARKANSAS	540					1	27	28	5.19%
UTAH	93					3	1	4	4.30%
IDAHO	205						8	8	3.90%
OREGON	215				1	6	1	8	3.72%
KENTUCKY	453					1	11	12	2.65%
NORTH CAROLINA	618					1	11	12	1.94%
DELAWARE	52						1	1	1.92%
NEW MEXICO	113						2	2	1.77%
MAINE	351						6	6	1.71%
TENNESSEE	408						6	6	1.47%
LOUISIANA	416				2	2	2	6	1.44%
OKLAHOMA	303						1	1	0.33%
ALASKA	40							0	0.00%
GUAM	1							0	0.00%
HAWAII	36							0	0.00%
MONTANA	169							0	0.00%
NEW HAMPSHIRE	94							0	0.00%
RHODE ISLAND	13							0	0.00%
VERMONT	145							0	0.00%
WASHINGTON	321							0	0.00%

TOTAL	17,227	2		5	46	247	1554	1,854	10.76%
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1930-7 PROPOSED BUDGET NOT RESOLVED FOR THE FOLLOWING YEARS :

STATE	TOTAL PROPERTIES 9/30/03	1998 AND PRIOR	1999	2000	2001	2002	2003	# NOT RESOLVED	% NOT RESOLVED
HAWAII	36		1	3	5	5	10	24	66.67%
ARIZONA	126	1	2	11	9	7	5	35	27.78%
UTAH	93			1	7	6	6	20	21.51%
NEW JERSEY	103			7	10			17	16.50%
OREGON	215			14	11	9	1	35	16.28%
VIRGINIA	265			3	15	11	6	35	13.21%
NEVADA	80	7					2	9	11.25%
ALASKA	40		1		1	2		4	10.00%
MICHIGAN	721			3	3	15	51	72	9.99%
RHODE ISLAND	13						1	1	7.69%
TEXAS	806			18	16	17	8	59	7.32%
WYOMING	63			1	1	1	1	4	6.35%
GEORGIA	483		1	4	8	14	2	29	6.00%
NEW YORK	475			6	5	8	2	21	4.42%
CALIFORNIA	502	1	1	5	6	1	7	21	4.18%
WASHINGTON	321			1	3	3	4	11	3.43%
INDIANA	575		4	5	4	6		19	3.30%
OHIO	402			3	3	4	2	12	2.99%
SOUTH CAROLINA	355			5	2	3		10	2.82%
MAINE	351			2	3	1	1	7	1.99%
KANSAS	409			1	3	3	1	8	1.96%
NORTH DAKOTA	258					1	4	5	1.94%
DELAWARE	52						1	1	1.92%
MONTANA	169			1	1		1	3	1.78%
NEW MEXICO	113						2	2	1.77%
WEST VIRGINIA	258			2		2		4	1.55%
FLORIDA	465			2	2	2	1	7	1.51%
ILLINOIS	668			2	4	3	1	10	1.50%
LOUISIANA	416			1	1		3	5	1.20%
SOUTH DAKOTA	507			2	2	2		6	1.18%
MINNESOTA	689			2	3	3		8	1.16%
WISCONSIN	558				5		1	6	1.08%
MISSISSIPPI	571			3	2	1		6	1.05%
PUERTO RICO	108			1				1	0.93%
MISSOURI	902			1	1	4	2	8	0.89%
ARKANSAS	540					1	3	4	0.74%
NEBRASKA	282					1	1	2	0.71%
VERMONT	145						1	1	0.69%
COLORADO	151						1	1	0.66%
PENNSYLVANIA	326					2		2	0.61%
ALABAMA	497					2		2	0.40%
NORTH CAROLINA	618						1	1	0.16%
IOWA	702						1	1	0.14%
CONNECTICUT	67							0	0.00%
GUAM	1							0	0.00%
IDAHO	205							0	0.00%
KENTUCKY	453							0	0.00%
MARYLAND	173							0	0.00%
MASSACHUSETTS	74							0	0.00%
NEW HAMPSHIRE	94							0	0.00%
OKLAHOMA	303							0	0.00%
TENNESSEE	408							0	0.00%
VIRGIN ISLANDS	20							0	0.00%
TOTAL	17,227	9	10	110	136	140	134	539	3.13%

1930-7 BUDGET ACTUALS NOT RESOLVED FOR THE FOLLOWING YEARS :

STATE	TOTAL PROPERTIES 9/30/03	1998	1999	2000	2001	2002	2003	# NOT RESOLVED	% NOT RESOLVED
ALASKA	40		1	17	28	26	11	83	207.50%
HAWAII	36			3	7	10	15	35	97.22%
ARIZONA	126		1	2	8	19	37	67	53.17%
UTAH	93			6		17	15	38	40.86%
NEW JERSEY	103			8		11	17	36	34.95%
VIRGINIA	265			1	11	20	40	72	27.17%
OREGON	215			1	1	11	44	57	26.51%
CALIFORNIA	502			7	22	27	74	130	25.90%
TEXAS	806			16	18	57	106	197	24.44%
WEST VIRGINIA	258		1	3	4	3	46	57	22.09%
WYOMING	63			1	2	2	8	13	20.63%
VIRGIN ISLANDS	20			1	1	1	1	4	20.00%
NORTH DAKOTA	258			1		9	26	36	13.95%
NEVADA	80	1			1		8	10	12.50%
PUERTO RICO	108			1		2	9	12	11.11%
KANSAS	409				1	3	38	42	10.27%
MONTANA	169			2	1	4	10	17	10.06%
WASHINGTON	321					6	26	32	9.97%
IDAHO	205				1	3	14	18	8.78%
GEORGIA	483			1		12	29	42	8.70%
NEW YORK	475			2	6	11	20	39	8.21%
MASSACHUSET	74						6	6	8.11%
INDIANA	575				3	12	31	46	8.00%
RHODE ISLAND	13						1	1	7.69%
ALABAMA	497			10	5	4	19	38	7.65%
COLORADO	151					3	8	11	7.28%
OHIO	402			1	5	4	19	29	7.21%
MARYLAND	173				1	1	10	12	6.94%
SOUTH CAROLI	355			3	5	7	9	24	6.76%
PENNSYLVANIA	326						21	21	6.44%
MINNESOTA	689			1	1	16	25	43	6.24%
CONNECTICUT	67						4	4	5.97%
MISSISSIPPI	571			1	1	6	25	33	5.78%
NEBRASKA	282				1	2	12	15	5.32%
ILLINOIS	668				1	9	19	29	4.34%
NEW MEXICO	113					1	3	4	3.54%
SOUTH DAKOTA	507					3	13	16	3.16%
MISSOURI	902				1	4	22	27	2.99%
FLORIDA	465			1		1	11	13	2.80%
KENTUCKY	453						11	11	2.43%
NEW HAMPSHIRE	94						2	2	2.13%
MAINE	351					4	3	7	1.99%
DELAWARE	52						1	1	1.92%
ARKANSAS	540					2	8	10	1.85%
MICHIGAN	721	1	1	1	1	3	4	11	1.53%
NORTH CAROLI	618					2	7	9	1.46%
WISCONSIN	558					1	7	8	1.43%
VERMONT	145				1		1	2	1.38%
LOUISIANA	416				1	1	3	5	1.20%
OKLAHOMA	303				1	1		2	0.66%
TENNESSEE	408		1				1	2	0.49%
IOWA	702						1	1	0.14%
GUAM	1								0.00%

TOTAL	17,227	2	5	91	140	341	901	1480	8.59%
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AUDITS PAST DUE FOR THE FOLLOWING YEARS:

STATE	TOTAL PROPERTIES 9/30/03	1998 & PRIOR	1999	2000	2001	2002	2003	TOTAL PAST DUE	% PAST DUE
ALASKA	40			18	18	18		54	135.00%
HAWAII	36			5	6	10	10	31	86.11%
ARIZONA	126	1	5	12	13	18	36	85	67.46%
UTAH	93		1	4	5	8	9	27	29.03%
OREGON	215		1	6	8	14	25	54	25.12%
NEVADA	80			2	2		14	18	22.50%
TEXAS	806	1	4	12	34	36	81	168	20.84%
ALABAMA	497		1	18	21	26	28	94	18.91%
VIRGINIA	265			1	9	9	28	47	17.74%
CALIFORNIA	502			5	11	26	38	80	15.94%
VIRGIN ISLANDS	20				1	1	1	3	15.00%
PUERTO RICO	108				1	3	10	14	12.96%
NEW JERSEY	103		1	2	2	3	3	11	10.68%
COLORADO	151				1	3	9	13	8.61%
WASHINGTON	321					8	18	26	8.10%
RHODE ISLAND	13						1	1	7.69%
KANSAS	409			3	2	4	19	28	6.85%
SOUTH CAROLINA	355			2	4	7	11	24	6.76%
WEST VIRGINIA	258			2	1	2	12	17	6.59%
OHIO	402				3	4	17	24	5.97%
INDIANA	575				2	7	22	31	5.39%
GEORGIA	483			2	2	5	17	26	5.38%
MISSISSIPPI	571				2	3	25	30	5.25%
NEW YORK	475				3	5	16	24	5.05%
FLORIDA	465				3	7	12	22	4.73%
ARKANSAS	540			2	7	8	8	25	4.63%
MISSOURI	902				1	7	30	38	4.21%
ILLINOIS	668				1	3	23	27	4.04%
MONTANA	169						6	6	3.55%
CONNECTICUT	67						2	2	2.99%
MARYLAND	173						5	5	2.89%
MINNESOTA	689				2	4	11	17	2.47%
PENNSYLVANIA	326				1		7	8	2.45%
IDAHO	205						5	5	2.44%
NEW HAMPSHIRE	94						2	2	2.13%
KENTUCKY	453					1	8	9	1.99%
NORTH DAKOTA	258					1	4	5	1.94%
DELAWARE	52						1	1	1.92%
NEBRASKA	282				1	1	3	5	1.77%
WYOMING	63						1	1	1.59%
LOUISIANA	416				1	1	3	5	1.20%
MAINE	351					1	3	4	1.14%
OKLAHOMA	303				1	1	1	3	0.99%
NEW MEXICO	113						1	1	0.88%
SOUTH DAKOTA	507				1		3	4	0.79%
WISCONSIN	558						4	4	0.72%
NORTH CAROLINA	618				1		2	3	0.49%
MICHIGAN	721					1	2	3	0.42%
IOWA	702						2	2	0.28%
TENNESSEE	408						1	1	0.25%
GUAM	1							0	0.00%
MASSACHUSETTS	74							0	0.00%
VERMONT	145							0	0.00%

TOTAL	17,227	2	13	96	171	256	600	1138	6.61%
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DELINQUENCY STATUS REPORT FOR PERIOD ENDING SEPTEMBER 30, 2003
SORTED BY DELINQUENCY RATE

STATE OFFICE	RENTAL HOUSING		LABOR HOUSING		PROGRAM		% DELQ.
	CASELOAD	NO. DELQ.	CASELOAD	NO. DELQ.	CASELOAD	NO. DELQ.	
HAWAII*	26	4	11	2	37	6	16.2%
NEW JERSEY	83	7	21	1	104	8	7.7%
NEVADA*	79	6	1	0	80	6	7.5%
VIRGINIA	263	12	2	2	265	14	5.3%
ALASKA	40	2	0	0	40	2	5.0%
WYOMING	63	3	0	0	63	3	4.8%
PUERTO RICO	110	5	0	0	110	5	4.5%
OREGON	194	7	21	1	215	8	3.7%
TEXAS	783	29	22	0	805	29	3.6%
MONTANA	168	6	1	0	169	6	3.6%
NORTH DAKOTA	257	8	1	1	258	9	3.5%
MISSISSIPPI	500	16	71	0	571	16	2.8%
KANSAS	409	11	0	0	409	11	2.7%
MICHIGAN	614	17	108	2	722	19	2.6%
MAINE	342	6	9	2	351	8	2.3%
TENNESSEE	388	9	20	0	408	9	2.2%
UTAH	91	2	2	0	93	2	2.2%
NEW YORK	456	10	20	0	476	10	2.1%
ILLINOIS	664	14	3	0	667	14	2.1%
COLORADO*	138	3	12	0	150	3	2.0%
MISSOURI	902	18	1	0	903	18	2.0%
SOUTH CAROLINA	339	6	16	0	355	6	1.7%
CALIFORNIA	423	3	79	5	502	8	1.6%
ARIZONA*	118	2	8	0	126	2	1.6%
LOUISIANA	392	5	24	1	416	6	1.4%
NEBRASKA	279	4	3	0	282	4	1.4%
MASSACHUSETTS	68	1	6	0	74	1	1.4%
FLORIDA	435	2	31	4	466	6	1.3%
WEST VIRGINIA	258	3	0	0	258	3	1.2%
ARKANSAS	362	2	177	4	539	6	1.1%
ALABAMA	492	5	5	0	497	5	1.0%
OKLAHOMA	299	2	4	1	303	3	1.0%
NEW MEXICO	109	1	4	0	113	1	0.9%
MINNESOTA	686	5	3	0	689	5	0.7%
INDIANA	575	4	0	0	575	4	0.7%
PENNSYLVANIA	325	2	1	0	326	2	0.6%
MARYLAND	169	0	4	1	173	1	0.6%

KENTUCKY	455	2	0	0	455	2	0.4%
IOWA	700	3	1	0	701	3	0.4%
WISCONSIN	549	2	8	0	557	2	0.4%
WASHINGTON	298	1	24	0	322	1	0.3%
OHIO	399	1	3	0	402	1	0.2%
GEORGIA	478	1	5	0	483	1	0.2%
SOUTH DAKOTA	506	1	1	0	507	1	0.2%
NORTH CAROLINA	610	1	8	0	618	1	0.2%
CONNECTICUT	67	0	0	0	67	0	0.0%
DELAWARE*	50	0	1	0	51	0	0.0%
IDAHO	195	0	10	0	205	0	0.0%
NEW HAMPSHIRE	89	0	5	0	94	0	0.0%
RHODE ISLAND	13	0	0	0	13	0	0.0%
VERMONT	60	0	85	0	145	0	0.0%
VIRGIN ISLANDS	20	0	0	0	20	0	0.0%
SEPTEMBER 2003	16,388	254	842	27	17,230	281	1.6%

*These states have site loans included in their total caseload totals.

Source: RC 616 SEPTEMBER 2003

VACANCY RATES AS OF SEPTEMBER 30, 2003

STATE	# PROPERTIES 9/30/03	OCCUPANCY 9/30/03			
		# TOTAL UNITS	# UNITS OCCUPIED	# UNITS VACANT	% UNITS VACANT
GUAM	1	48	0	48	100.00%
N. DAKOTA	258	3,436	2,928	508	14.78%
NEBRASKA	282	3,993	3,480	513	12.85%
KANSAS	409	6,647	5,820	827	12.44%
NEVADA	80	2,222	1,946	276	12.42%
ALASKA	40	919	805	114	12.40%
ALABAMA	497	16,168	14,311	1,857	11.49%
ARKANSAS	540	10,469	9,284	1,185	11.32%
COLORADO	151	4,009	3,557	452	11.27%
S. DAKOTA	507	6,876	6,118	758	11.02%
TEXAS	806	26,595	23,766	2,829	10.64%
MISSOURI	902	19,997	17,872	2,125	10.63%
MONTANA	169	2,697	2,418	279	10.34%
OKLAHOMA	303	8,190	7,358	832	10.16%
UTAH	93	2,107	1,898	209	9.92%
WISCONSIN	558	10,795	9,763	1,032	9.56%
ILLINOIS	668	11,223	10,192	1,031	9.19%
WYOMING	63	1,707	1,551	156	9.14%
TENNESSEE	408	13,274	12,076	1,198	9.03%
INDIANA	575	14,590	13,281	1,309	8.97%
MINNESOTA	689	12,321	11,245	1,076	8.73%
MISSISSIPPI	571	15,657	14,293	1,364	8.71%
IOWA	702	11,980	10,949	1,031	8.61%
FLORIDA	465	20,812	19,036	1,776	8.53%
IDAHO	205	5,001	4,596	405	8.10%
ARIZONA	126	3,806	3,502	304	7.99%
MICHIGAN	721	18,653	17,164	1,489	7.98%
GEORGIA	483	16,549	15,232	1,317	7.96%
OREGON	215	6,342	5,847	495	7.81%
HAWAII	36	945	873	72	7.62%
NEW MEXICO	113	4,018	3,721	297	7.39%
WASHINGTON	321	9,490	8,796	694	7.31%
WEST VIRGINIA	258	7,342	6,807	535	7.29%
S. CAROLINA	355	12,512	11,640	872	6.97%
CALIFORNIA	502	26,605	24,814	1,791	6.73%
LOUISIANA	416	12,738	11,881	857	6.73%
KENTUCKY	453	12,259	11,469	790	6.44%
OHIO	402	14,912	13,958	954	6.40%
N. CAROLINA	618	22,061	20,849	1,212	5.49%
VIRGINIA	265	10,258	9,701	557	5.43%
NEW YORK	475	13,242	12,572	670	5.06%
MAINE	351	8,121	7,723	398	4.90%
PENNSYLVANIA	326	10,468	9,980	488	4.66%
NEW JERSEY	103	3,409	3,259	150	4.40%
MARYLAND	173	5,373	5,148	225	4.19%
VERMONT	145	1,611	1,549	62	3.85%
MASSACHUSETTS	74	2,340	2,268	72	3.08%
NEW HAMPSHIRE	94	2,837	2,751	86	3.03%
DELAWARE	52	1,621	1,574	47	2.90%
CONNECTICUT	67	2,512	2,448	64	2.55%
VIRGIN ISLANDS	20	452	441	11	2.43%
RHODE ISLAND	13	425	416	9	2.12%
PUERTO RICO	108	6,457	6,437	20	0.31%
TOTAL	17,227	465,285	427,861	37,424	8.04%

STATE	PROPERTIES 9/30/03		RA USAGE 9/30/03				
	# PROPERTIES 9/30/03	# TOTAL UNITS	# TOTAL RA UNITS	% UNITS WITH RA	# USED UNITS OF RA	# UNUSED UNITS OF RA	% UNUSED RA
N. DAKOTA	258	3,436	2,213	64.41%	1,830	383	17.31%
PUERTO RICO	108	6,457	4,348	67.34%	3,736	612	14.08%
FLORIDA	465	20,812	11,236	53.99%	9,966	1,270	11.30%
HAWAII	36	945	648	68.57%	576	72	11.11%
IOWA	702	11,980	8,031	67.04%	7,142	889	11.07%
ALASKA	40	919	760	82.70%	681	79	10.39%
KANSAS	409	6,647	3,853	57.97%	3,480	373	9.68%
OREGON	215	6,342	4,432	69.88%	4,020	412	9.30%
WYOMING	63	1,707	1,212	71.00%	1,104	108	8.91%
IDAHO	205	5,001	3,841	76.80%	3,504	337	8.77%
NEBRASKA	282	3,993	2,554	63.96%	2,335	219	8.57%
MONTANA	169	2,697	1,937	71.82%	1,771	166	8.57%
S. DAKOTA	507	6,876	4,571	66.48%	4,182	389	8.51%
MINNESOTA	689	12,321	6,496	52.72%	5,981	515	7.93%
WASHINGTON	321	9,490	6,226	65.61%	5,759	467	7.50%
NEW YORK	475	13,242	5,215	39.38%	4,840	375	7.19%
COLORADO	151	4,009	2,587	64.53%	2,403	184	7.11%
WISCONSIN	558	10,795	6,690	61.97%	6,228	462	6.91%
MARYLAND	173	5,373	2,986	55.57%	2,780	206	6.90%
ILLINOIS	668	11,223	7,232	64.44%	6,744	488	6.75%
NEW MEXICO	113	4,018	3,013	74.99%	2,811	202	6.70%
TEXAS	806	26,595	14,254	53.60%	13,312	942	6.61%
ALABAMA	497	16,168	8,020	49.60%	7,495	525	6.55%
ARKANSAS	540	10,469	6,016	57.46%	5,629	387	6.43%
INDIANA	575	14,590	7,842	53.75%	7,338	504	6.43%
MISSOURI	902	19,997	8,908	44.55%	8,352	556	6.24%
ARIZONA	126	3,806	3,079	80.90%	2,898	181	5.88%
NEVADA	80	2,222	1,667	75.02%	1,570	97	5.82%
OHIO	402	14,912	8,852	59.36%	8,345	507	5.73%
CALIFORNIA	502	26,605	17,192	64.62%	16,208	984	5.72%
PENNSYLVANIA	326	10,468	6,848	65.42%	6,466	382	5.58%
UTAH	93	2,107	1,597	75.79%	1,509	88	5.51%
OKLAHOMA	303	8,190	5,044	61.59%	4,774	270	5.35%
TENNESSEE	408	13,274	6,543	49.29%	6,198	345	5.27%
MISSISSIPPI	571	15,657	8,657	55.29%	8,203	454	5.24%
WEST VIRGINIA	258	7,342	4,288	58.40%	4,067	221	5.15%
NEW JERSEY	103	3,409	2,033	59.64%	1,934	99	4.87%
KENTUCKY	453	12,259	6,416	52.34%	6,108	308	4.80%
NEW HAMPSHIRE	94	2,837	1,802	63.52%	1,718	84	4.66%
GEORGIA	483	16,549	7,985	48.25%	7,631	354	4.43%
MICHIGAN	721	18,653	8,905	47.74%	8,517	388	4.36%
MAINE	351	8,121	5,776	71.12%	5,533	243	4.21%
MASSACHUSETTS	74	2,340	1,524	65.13%	1,460	64	4.20%
VIRGINIA	265	10,258	6,185	60.29%	5,935	250	4.04%
N. CAROLINA	618	22,061	12,952	58.71%	12,456	496	3.83%
VERMONT	145	1,611	1,152	71.51%	1,109	43	3.73%
DELAWARE	52	1,621	1,190	73.41%	1,146	44	3.70%
LOUISIANA	416	12,738	7,475	58.68%	7,215	260	3.48%
RHODE ISLAND	13	425	378	88.94%	365	13	3.44%
S. CAROLINA	355	12,512	5,835	46.64%	5,673	162	2.78%
VIRGIN ISLANDS	20	452	450	99.56%	438	12	2.67%
CONNECTICUT	67	2,512	1,609	64.05%	1,569	40	2.49%
GUAM	1	48	0	0.00%	0	0	0.00%
TOTAL	17,227	465,285	267,476	57.49%	250,146	17,330	6.48%